



Operating Manual

Protonode FPC-N54 for Interfacing Lochinvar Products



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Technical Support

Thank you for purchasing the ProtoNode for Lochinvar.

Please contact Lochinvar for technical support of the ProtoNode product.

MSA Safety does not provide direct support. If Lochinvar needs to escalate the concern, they will contact MSA Safety for assistance.

Support Contact Information:

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Quick Start Guide

1. Record the information about the unit. ([Section 2.1 Record Identification Data](#))
2. Check that the ProtoNode and customer device COM settings match. ([Section 2.3 Configuring Device Communications](#))
3. **If connecting to a serial device:**
Connect the ProtoNode 3 pin RS-485 R1 port to the RS-485 network connected to each of the devices. ([Section 2.4 Device Connections to ProtoNode](#))
4. **If using a serial field protocol:**
Connect the ProtoNode 3 pin RS-485 R2 port to the field protocol cabling ([Section 2.5 Wiring Field Port to RS-485 Serial Network](#)).
5. Connect power to ProtoNode 3 pin power port. ([Section 3 Power up the Gateway](#))
6. Connect a PC to the ProtoNode via Ethernet cable. ([Section 4 Connect the PC to the Gateway](#))
7. Setup Web Server Security and login via web browser. ([Section 5 Setup Web Server Security](#))
8. Use a web browser to access the ProtoNode Web Configurator page to select the profile of the device attached to the ProtoNode and enter any necessary device information. Once the device is selected, the ProtoNode automatically builds and loads the appropriate configuration. ([Section 6 Configure the ProtoNode](#))
9. Ethernet Network: If using an Ethernet field protocol, use a web browser to access the ProtoNode Web Configurator page to change the IP Address. ([Section 6.4 Ethernet Network: Setting IP Address for the Field Network](#))

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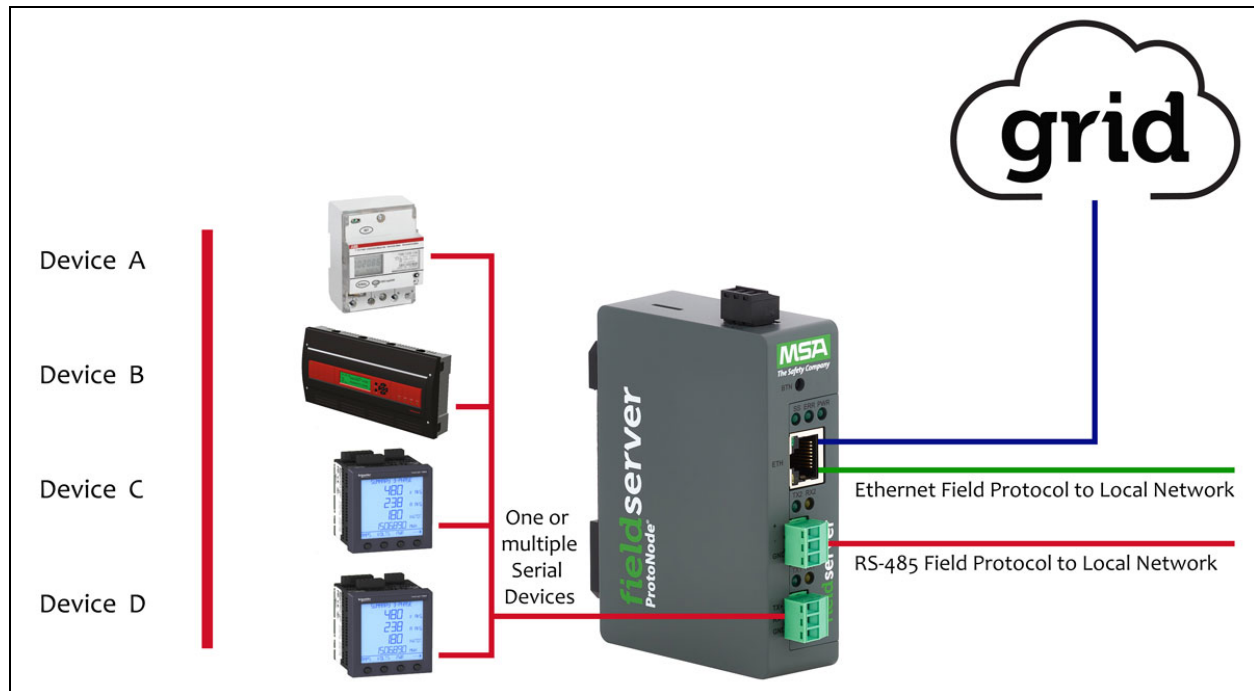
1 Introduction

1.1 ProtoNode Gateway

The ProtoNode wireless gateway is an external, high performance building automation multi-protocol gateway that is preconfigured to automatically communicate between Lochinvar devices (hereafter simply called “device”) connected to the ProtoNode and automatically configures them for BACnet/IP, BACnet MS/TP, Metasys N2, Modbus RTU or Modbus TCP/IP.

It is not necessary to download any configuration files to support the required applications. The ProtoNode is pre-loaded with tested profiles/configurations for the supported devices.

FPC-N54 Connectivity Diagram:



The ProtoNode can connect with the MSA Grid – FieldServer Manager. The FieldServer Manager allows technicians, the OEM's support team and MSA Safety's support team to remotely connect to the ProtoNode. The FieldServer Manager provides the following capabilities for any registered devices in the field:

- Remotely monitor and control devices.
- Collect device data and view it on the Dashboard and the MSA Smart Phone App.
- Create user defined device notifications (alarm, trouble and warning) via SMS and/or Email.
- Generate diagnostic captures (as needed for troubleshooting) without going to the site.

For more information on the FieldServer Manager, see the [MSA Grid - FieldServer Manager Start-up Guide](#).

2 Setup for ProtoNode

2.1 Record Identification Data

Each ProtoNode has a unique part number located on the side or the back of the unit. This number should be recorded, as it may be required for technical support. The numbers are as follows:

Model	Part Number
ProtoNode	FPC-N54-1998

- FPC-N54 units have the following 3 ports: Ethernet + RS-485 + RS-485/RS-232

2.2 Point Count Capacity and Registers per Device

The total number of registers presented the device(s) attached to the ProtoNode cannot exceed:

Part number	Total Registers
FPC-N54-1998	1,500

Devices	Point Count Per Device
SYNC	58
Knight/Knight XL/Armor/Wall Mount/Wall Hung/Shield	44
Crest	63
Copper_Fin_II	52
Power_Fin	43
Knight_FTXL	46
Powerfin_2.5_5.0	55
IPW	4
Armor_1250_4000	44
Hellcat	72
Veritus	54
Emerge_X	54
Lectrus	39

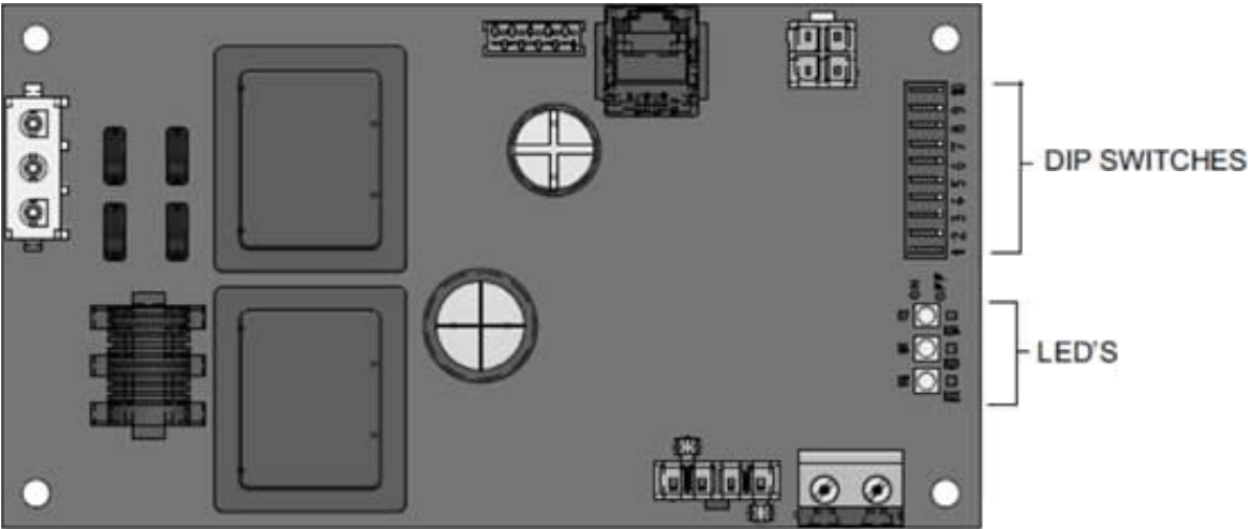
2.3 Configuring Device Communications

2.3.1 Confirm the Device and ProtoNode COM Settings Match

- Any connected serial devices MUST have the same baud rate, data bits, stop bits, and parity settings as the ProtoNode.
- The table below specifies the device serial port settings required to communicate with the ProtoNode.

Port Setting	IPW, Hellcat, Lectrus, Armor_1250_4000, Veritus, Emerge_X	Other Devices
Protocol	Modbus RTU	Modbus RTU
Baud Rate	19200	9600
Parity	None	None
Data Bits	8	8
Stop Bits	1	2

Lochinvar Modbus COM Board Showing Serial DIP Switches



2.3.2 Set Node-ID for Any Device Attached to the ProtoNode

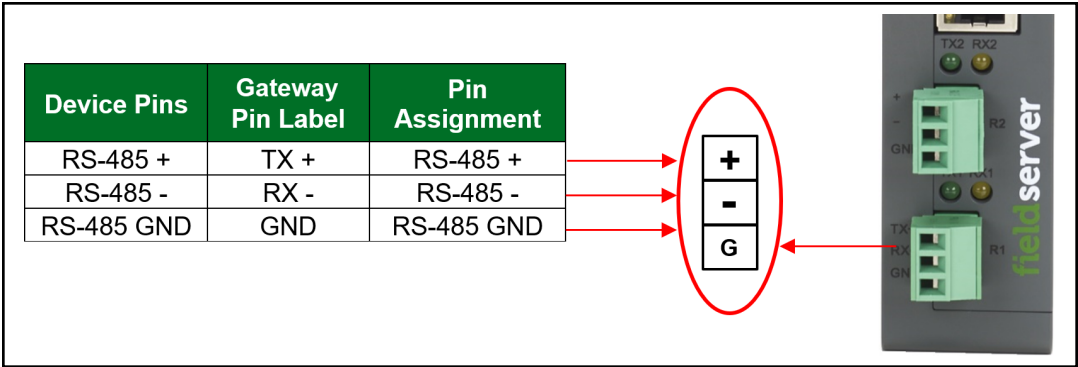
- Set Node-ID for any device attached to ProtoNode. The Node-ID needs to be uniquely assigned between 1 and 255.
- Document the Node-ID that is assigned. The Node-ID assigned is used for deriving the Device Instance for BACnet/IP and BACnet MS/TP. (Section 6.5 BACnet: Setting Node_Offset to Assign Specific Device Instances)

NOTE: The Metasys N2 and Modbus TCP/IP field protocol Node-ID is automatically set to be the same value as the Node-ID of the device.

2.4 Device Connections to ProtoNode

The ProtoNode has a 3-pin Phoenix connector for connecting RS-485 devices on the R1 port.

NOTE: Use standard grounding principles for RS-485 GND.

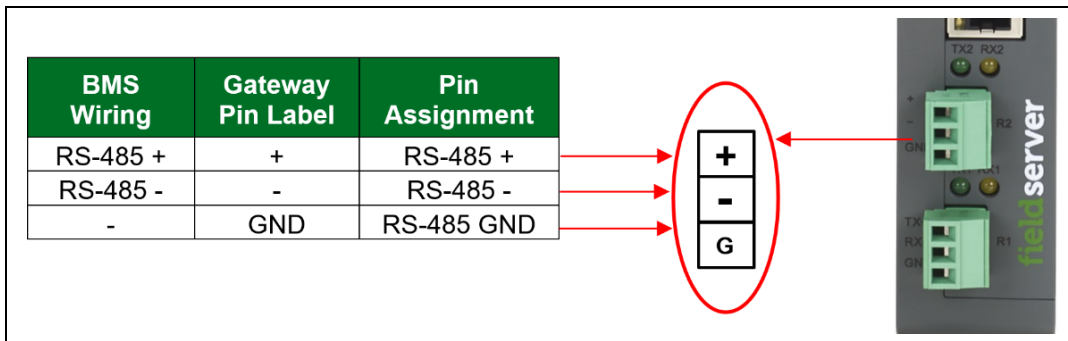


2.4.1 Lochinvar Low Voltage Modbus RTU Wiring to the ProtoNode (SYNC, Armor/Armor X2, Knight/Knight XL, Crest, Copper Fin II and FTXL)

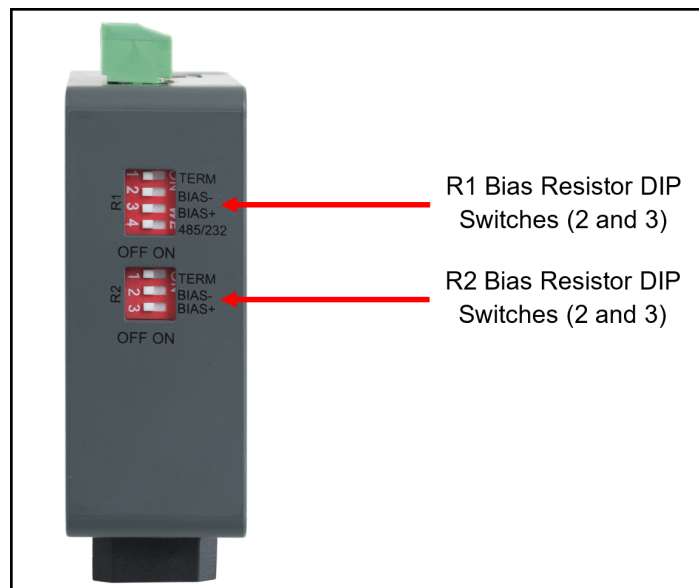
- On the Lochinvar's Modbus terminal strip, connect Pin A (RS-485+) to B+ (RS-485+) on the ProtoNode's 3 pin connector.
- On the Lochinvar's Modbus terminal strip, connect Pin B (RS-485-) to A- (RS-485-) on the ProtoNode's 3 pin connector.
- The Shield Pin on the terminal strip (which is Ground) does not need to be grounded to the ProtoNode.

2.5 Wiring Field Port to RS-485 Serial Network

- Connect the RS-485 network wires to the 3-pin RS-485 connector on the R2 port.
 - RS-485 is part of the RS-485 interface and must be connected to the corresponding terminal on the BMS. If the cable is shielded, the shield must be connected only at one end and to earth ground – it will help suppress the electromagnetic field interference. (Connecting the shield at both ends will likely produce current loops, which could produce noise or interference that the shield was intended to block).
- See [Section 4.1 Connecting to the Gateway via Ethernet](#) for information on connecting to an Ethernet network.



2.6 Bias Resistors



To enable Bias Resistors, move the BIAS- and BIAS+ DIP switches to the right in the orientation shown above.

The bias resistors are used to keep the RS-485 bus to a known state, when there is no transmission on the line (bus is idling), to help prevent false bits of data from being detected. The bias resistors typically pull one line high and the other low - far away from the decision point of the logic.

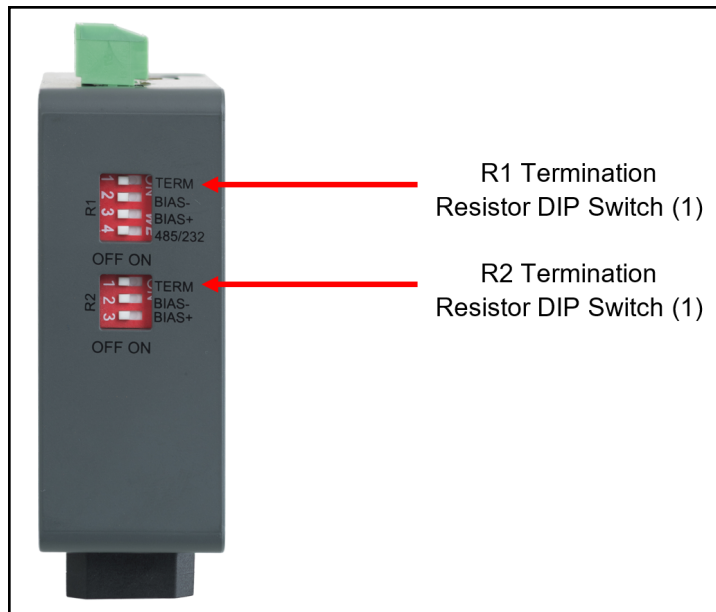
The bias resistor is 510 ohms which is in line with the BACnet spec. It should only be enabled at one point on the bus (for example, on the field port where there are very weak bias resistors of 100k). Since there are no jumpers, many ProtoNodes can be put on the network without running into the bias resistor limit which is < 500 ohms.

NOTE: See the [Termination and Bias Resistance Enote](#) for additional information.

NOTE: The R1 and R2 DIP Switches apply settings to the respective serial port.

NOTE: If the gateway is powered on, DIP switch settings will not take effect unless the unit is power cycled.

2.7 Termination Resistor



If the gateway is the last device on the serial trunk, then the End-Of-Line Termination Switch needs to be enabled. **To enable the termination resistor, move the TERM dip switch to the right in the orientation shown in above.**

The termination resistor is also used to reduce noise. It pulls the two lines of an idle bus together. However, the resistor would override the effect of any bias resistors if connected. The R1 termination resistor is 120 Ohms.

NOTE: The R1 and R2 DIP Switches apply settings to the respective serial port.

NOTE: If gateway is already powered on, DIP switch settings won't take effect unless the unit is power cycled.

3 Power up the Gateway

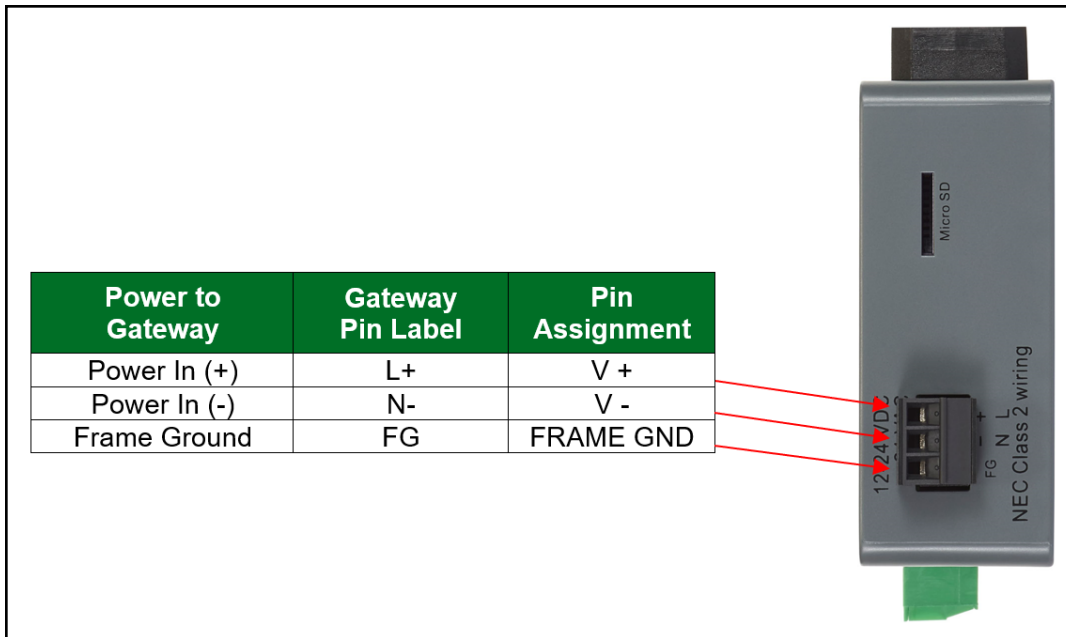
Check power requirements in the table below:

Power Requirement for ProtoNode External Gateway		
	Current Draw Type	
ProtoNode Family	12VDC	24VDC/AC
FPC – N54 (Typical)	250mA	125mA
NOTE: These values are ‘nominal’ and a safety margin should be added to the power supply of the host system. A safety margin of 25% is recommended.		

Apply power to the ProtoNode as shown below. Ensure that the power supply used complies with the specifications provided [10 Specifications](#).

- The gateway accepts 12-24VDC or 24VAC on pins L+ and N-.
- Frame GND should be connected to ensure personnel safety and to limit material damages due to electrical faults. Ground planes are susceptible to transient events that cause sudden surges in current. The frame ground connection provides a safe and effective path to divert the excess current from the equipment to earth ground.

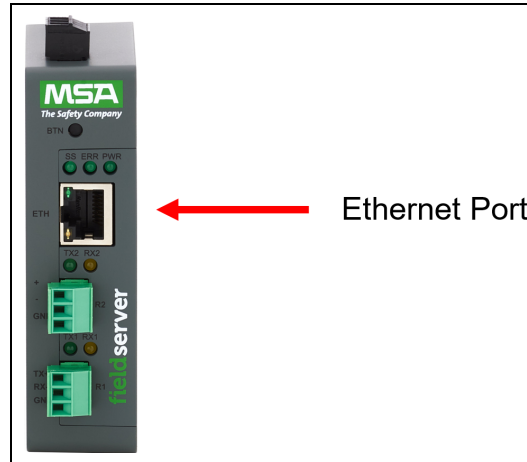
NOTE: Only Class 2 PSU's must be used to power FieldServers.



4 Connect the PC to the Gateway

4.1 Connecting to the Gateway via Ethernet

Connect a Cat-5 Ethernet cable (straight through or cross-over) between the local PC and ProtoNode.

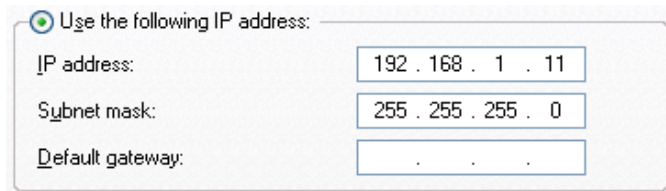


4.1.1 Changing the Subnet of the Connected PC

The default IP Address for the ProtoNode is **192.168.1.24**, Subnet Mask is **255.255.255.0**. If the PC and ProtoNode are on different IP networks, assign a static IP Address to the PC on the 192.168.1.xxx network.

For Windows 10:

- Use the search field in the local computer's taskbar (to the right of the windows icon ) and type in "Control Panel".
- Click "Control Panel", click "Network and Internet" and then click "Network and Sharing Center".
- Click "Change adapter settings" on the left side of the window.
- Right-click on "Local Area Connection" and select "Properties" from the dropdown menu.
- Highlight ☒  **Internet Protocol Version 4 (TCP/IPv4)** and then click the Properties button.
- Select and enter a static IP Address on the same subnet. For example:



Use the following IP address:	
IP address:	192 . 168 . 1 . 11
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	. . .

- Click the Okay button to close the Internet Protocol window and click Close to exit the Ethernet Properties window.

5 Setup Web Server Security

5.1 Navigate to the Login Page

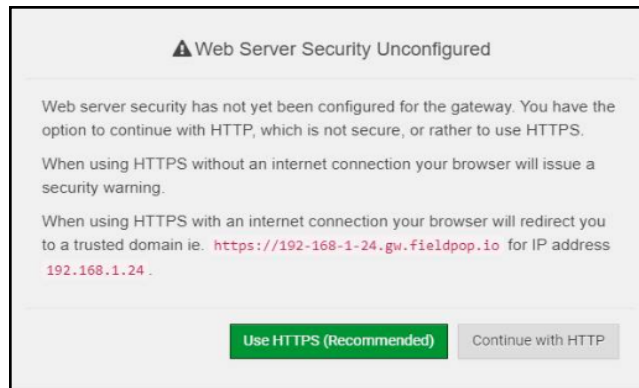
- Open a web browser and connect to the FieldServer's default IP Address. The default IP Address of the FieldServer is **192.168.1.24**, Subnet Mask is **255.255.255.0**.

NOTE: If the IP Address of the ProtoNode has been changed, the IP Address can be discovered using the FS Toolbox utility. See Section 7.1 [Lost or Incorrect IP Address](#) for instructions.

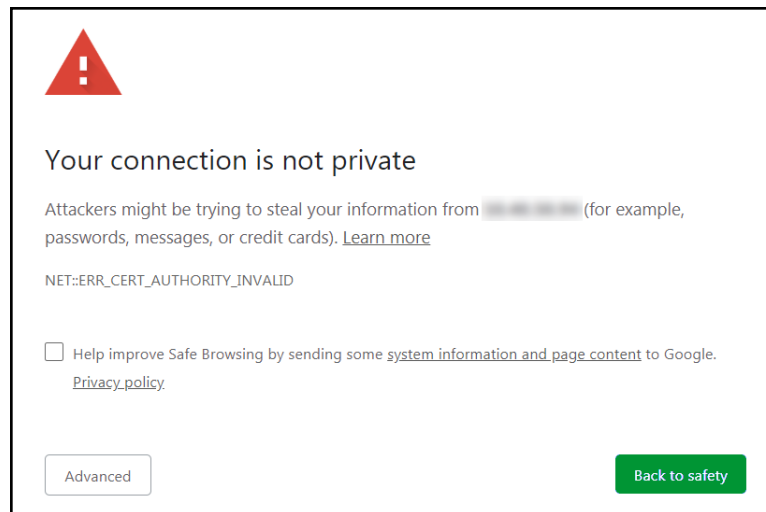
5.2 Login to the FieldServer

The first time the FieldServer GUI is opened in a browser, the IP Address for the gateway will appear as untrusted. This will cause the following pop-up windows to appear.

- When the Web Server Security Unconfigured window appears, read the text and choose whether to move forward with HTTPS or HTTP.

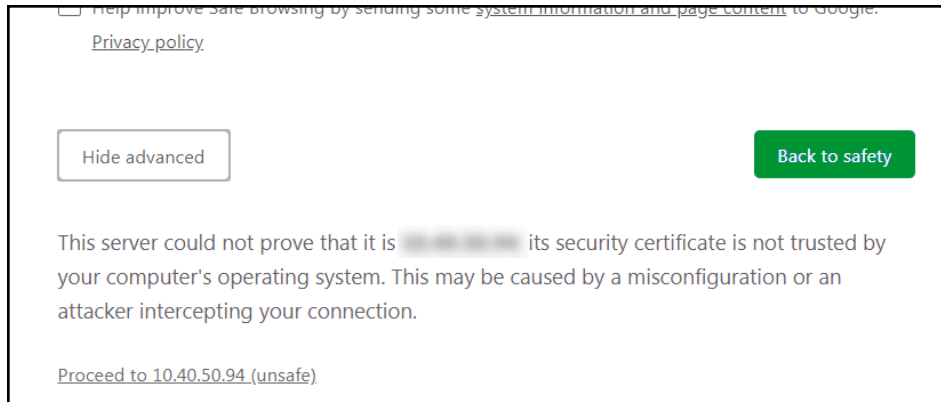


- When the warning that “Your connection is not private” appears, click the advanced button on the bottom left corner of the screen.



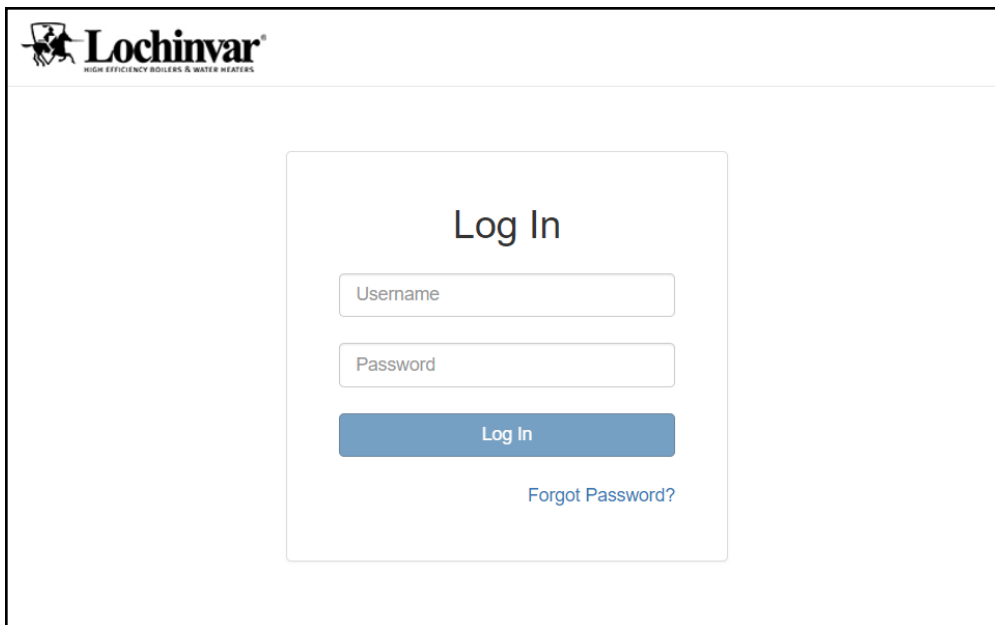
5 Setup Web Server Security

- Additional text will expand below the warning, click the underlined text to go to the IP Address. In the example below this text is “[Proceed to <FieldServer IP> \(unsafe\)](#)”.



- When the login screen appears, put in the Username (default is “admin”) and the Password (found on the label of the FieldServer).

NOTE: There is also a QR code in the top right corner of the FieldServer label that shows the default unique password when scanned.



NOTE: A user has 5 attempts to login then there will be a 10-minute lockout. There is no timeout on the FieldServer to enter a password.

NOTE: To create individual user logins, go to Section [8.7 Change User Management Settings](#).

5.3 Select the Security Mode

On the first login to the FieldServer, the following screen will appear that allows the user to select which mode the FieldServer should use.



Web server security is not configured

Please select the web security profile from the options below.

Note that browsers will issue a security warning when browsing to a HTTPS server with an untrusted self-signed certificate.

Mode

- ☐ HTTPS with default trusted TLS certificate (requires internet connection to be trusted)
- ☐ HTTPS with own trusted TLS certificate
- ☐ HTTP (not secure, vulnerable to man-in-the-middle attacks)

Save

NOTE: Cookies are used for authentication.

NOTE: To change the web server security mode after initial setup, go to [Section 8.6 Change Web Server Security Settings After Initial Setup](#).

The sections that follow include instructions for assigning the different security modes.

5.3.1 HTTPS with Own Trusted TLS Certificate

This is the recommended selection and the most secure. **Please contact your IT department to find out if you can obtain a TLS certificate from your company before proceeding with the Own Trusted TLS Certificate option.**

- Once this option is selected, the Certificate, Private Key and Private Key Passphrase fields will appear under the mode selection.

Certificate

XzyMbQZFIRuJZJPe7CTHLcHOrHLowoUFoVTaBMYd4d6VGdNklKazByWKcNOL7mrX
A4lBAQBfM+IPvOx3T/47VEmaiXqE3bx3zEuBFJ6pWPlw7LHf2r2ZoHw+9xb+aNMU
dVvAelhBMTMsnI2ERvQVp0xj3psSv2EJyKXS1bOYNRLsq7UzpwuAdT/Wy3o6vUM5
K+Cwf9qEoQ0LUXDZTIECt67MkcHMiuFi5pk7TRicHnQF/sfOAYOulduHOy9exlk9
FmHFVDIZt/cJUaF+e74EuSph+gEr0lQo2wmmhyc7L22UXse1NoOfU2Zg0Eu1VWtu
JRyaMWIRFEWuuZMGZtKFWVC+8q2JQsVcgrRWM7naoblEhOCMH+sKHJMCxDoXGt
vtZjpZUoAL51YXxWSVcyZdGiAP5e
-----END CERTIFICATE-----

Private Key

sHB0zZoHr4YQSDK2BbYVzzbl0LDuKtc8+JiO3ooGjoTuHngkeAj/fKfbTAsKeAzW
gKQe+H5UQNK0bdvZfOJrm6daDK2WDmR5k+jUUhEj5N49uplroB97MQgYotzgfT+
THlbpq5t1SIK617k04ObKmHF5l8fck+ru545sVmpeezh0m5j5SURYAZMvbq5daCu
J4l5NlihbEvxRF4UK41ZDMCvujopCbkUWrb1a/3XXnDnM2K9xyz2wze998D6Wk46
+7aOFY9F+7j5lmmkoS3GYtwCyH5jP+mPP1K6RnuiD019wvGPb4dtN/RTnfd0eF
GYeVSkI9fxxkxDOftdWRZbM/rPin4tmO1Xf8HqONVN1x/iaMynOXG4cukoi4+VO
u0rZaUEsII2zNkfrn7fAASm5NBWg202Cy9IAYnuujs3aALl5uGBeekA62oTMxlzx
-----END RSA PRIVATE KEY-----

Private Key Passphrase

Specify if encrypted

Save

- Copy and paste the Certificate and Private Key text into their respective fields. If the Private Key is encrypted type in the associated Passphrase.
- Click Save.
- A “Redirecting” message will appear. After a short time, the FieldServer GUI will open.

5.3.2 HTTPS with Default Untrusted Self-Signed TLS Certificate or HTTP with Built-in Payload Encryption

- Select one of these options and click the Save button.
- A “Redirecting” message will appear. After a short time, the FieldServer GUI will open.

6 Configure the ProtoNode

6.1 Select Field Protocol and Set Configuration Parameters

- On the Web Configurator page, the first configuration parameter is the Protocol Selector.

Parameter Name	Parameter Description	Value
protocol_select	Protocol Selector Set to 1 for BACnet IP/Modbus TCP Set to 2 for BACnet MSTP Set to 3 for Metasys N2 Set to 4 for Modbus RTU/Modbus TCP	1 Submit
temp_units	Temperature Units This sets the units for the temperature. (<i>Deg_F/Deg_C</i>)	Deg_F Submit
mod_baud_rate	Modbus RTU Baud Rate This sets the Modbus RTU baud rate. (<i>9600/19200/38400/57600/115200</i>)	9600 Submit
mod_parity	Modbus RTU Parity This sets the Modbus RTU parity.	None Submit

fieldserver

- Select the field protocol by entering the appropriate number into the Protocol Selector Value. Click the Submit button. Click the System Restart button to save the updated configuration.

NOTE: Protocol specific parameters are only visible when the associated protocol is selected.

NOTE: If Modbus TCP/IP was selected and is used for the field protocol, skip Section [6.2 Setting Active Profiles](#). Device profiles are NOT used for Modbus TCP/IP.

- Ensure that all parameters are entered for successful operation of the gateway. Find the legal value options for each parameter under the Parameter Description in parentheses.

NOTE: If multiple devices are connected to the ProtoNode, set the BACnet Virtual Server Nodes field to “Yes”; otherwise leave the field on the default “No” setting.

6.2 Setting Active Profiles

- In the Web Configurator, the Active Profiles are shown below the configuration parameters. The Active Profiles section lists the currently active device profiles. This list is empty for new installations, or after clearing all configurations.



Configuration Parameters

Parameter Name	Parameter Description	Value
protocol_select	Protocol Selector Set to 1 for BACnet IP/Modbus TCP Set to 2 for BACnet MSTP Set to 3 for Metasys N2 Set to 4 for Modbus RTU/Modbus TCP	1 Submit
temp_units	Temperature Units This sets the units for the temperature. <i>(Deg_F/Deg_C)</i>	Deg_F Submit
mod_baud_rate	Modbus RTU Baud Rate This sets the Modbus RTU baud rate. <i>(9600/19200/38400/57600/115200)</i>	9600 Submit
mod_parity	Modbus RTU Parity This sets the Modbus RTU parity. <i>(None/Even/Odd)</i>	None Submit
mod_data_bits	Modbus RTU Data Bits This sets the Modbus RTU data bits. <i>(7 or 8)</i>	8 Submit
mod_stop_bits	Modbus RTU Stop Bits This sets the Modbus RTU stop bits. <i>(1 or 2)</i>	2 Submit
network_nr	BACnet Network Number This sets the BACnet network number of the Gateway. <i>(1 - 65535)</i>	50 Submit
node_offset	BACnet Node Offset This is used to set the BACnet device instance. The device instance will be sum of the Modbus device address and the node offset. <i>(0 - 4194303)</i>	50000 Submit
bac_ip_port	BACnet IP Port This sets the BACnet IP port of the Gateway. The default is 47808. <i>(1 - 65535)</i>	47808 Submit
bac_cov_option	BACnet COV This enables or disables COVs for the BACnet connection. Use COV_Enable to enable. Use COV_Disable to disable. <i>(COV_Enable/COV_Disable)</i>	COV_Disable Submit
bac_bbmd_option	BACnet BBMD This enables BBMD on the BACnet IP connection. Use BBMD to enable. Use - to disable. The bdt.ini files also needs to be downloaded. <i>(BBMD/-)</i>	- Submit
bac_virt_nodes	BACnet Virtual Server Nodes Set to NO if the unit is only converting 1 device to BACnet. Set to YES if the unit is converting multiple devices. <i>(No/Yes)</i>	No Submit

Active profiles

Nr	Node ID	Current profile	Parameters
Add			



- To add an active profile to support a device, click the Add button under the Active Profiles heading. This will present a drop-down menu underneath the Current profile column.

- Once the Profile for the device has been selected from the drop-down list, enter the value of the device's Node-ID which was assigned in **Section 2.3.2 Set Node-ID for Any Device Attached to the ProtoNode**.
- Then press the “Submit” button to add the Profile to the list of devices to be configured.
- Repeat this process until all the devices have been added.
- Completed additions are listed under “Active profiles” as shown below.

Active profiles			
Nr	Node ID	Current profile	Parameters
1	1	MOD_Veritus	<button>Remove</button>
2	22	MOD_Veritus	<button>Remove</button>
3	33	MOD_Emerge_X	<button>Remove</button>
<button>Add</button>			
HELP (?) Clear Profiles and Restart System Restart Diagnostics & Debugging fieldserver			

6.3 Verify Device Communications

- If using a serial connection, check that TX and RX LEDs are rapidly flashing (**Section 7.4 LED Functions**).
- Confirm the software shows good communications without errors (**Section 7.2 Viewing Diagnostic Information**).

6.4 Ethernet Network: Setting IP Address for the Field Network

- Follow the steps outlined in [Section 5.2 Login to the FieldServer](#) to access the ProtoNode Web Configurator.
- To access the FS-GUI, click the “Diagnostics & Debugging” button at the bottom of the page.
- From the FS-GUI landing page, click on “Setup” to expand the navigation tree and then select “Network Settings” to access the IP Settings menu.

- Enable DHCP to automatically assign IP Settings or modify the IP Settings manually as needed, via these fields: IP Address, Netmask, Gateway, and Domain Name Server1/2.

NOTE: If connected to a router, set the Gateway to the same IP Address as the router.

- Click Save to record and activate the new IP Address.
- Connect the FieldServer to the local network or router.

NOTE: If the webpage was open in a browser, the browser will need to be pointed to the new IP Address of the FieldServer before the webpage will be accessible again.

- Unplug Ethernet cable from PC and connect it to the network switch or router.
- Record the IP Address assigned to the ProtoNode for future reference.

NOTE: For Router settings go to [Section 8.8 Routing Settings](#).

NOTE: The FieldServer Manager tab allows users to connect to the Grid, MSA Safety’s device cloud solution for IIoT. FieldServer Manager enables secure remote connection to field devices through a FieldServer and its local applications for configuration, management, maintenance. For more information about the FieldServer Manager, refer to the [MSA Grid - FieldServer Manager Start-up Guide](#).

6.5 BACnet: Setting Node_Offset to Assign Specific Device Instances

- Follow the steps outlined in [Section 5 Setup Web Server Security](#) to access the ProtoNode Web Configurator.
- The Node_Offset field shows the current value (default = 50,000).
 - The values allowed for a BACnet Device Instance can range from 1 to 4,194,303
- To assign a specific Device Instance (or range); change the Node_Offset value as needed using the calculation below:

$$\text{Device Instance (desired)} = \text{Node_Offset} + \text{Node_ID}$$

For example, if the desired Device Instance for the device 1 is 50,001 and the following is true:

- Device 1 has a Node-ID of 1
- Device 2 has a Node-ID of 22
- Device 3 has a Node-ID of 33

Then plug the device 1's information into the formula to find the desired Node_Offset:

$$50,001 = \text{Node_Offset} + 1$$

$$50,000 = \text{Node_Offset}$$

Once the Node_Offset value is input, it will be applied as shown below:

- Device 1 Instance = 50,000 + Node_ID = 50,000 + 1 = 50,001
- Device 2 Instance = 50,000 + Node_ID = 50,000 + 22 = 50,022
- Device 3 Instance = 50,000 + Node_ID = 50,000 + 33 = 50,033

Click "Submit" once the desired value is entered.

BACnet Node Offset

This is used to set the BACnet device instance.
The device instance will be sum of the Modbus device address and the node offset.
(0 - 4194303)

node_offset

50000

Submit

Active profiles

Nr	Node ID	Current profile	Parameters
1	1	MOD_Veritus	Remove
2	22	MOD_Veritus	Remove
3	33	MOD_Emerge_X	Remove

Add

HELP (?)

Clear Profiles and Restart

System Restart

Diagnostics & Debugging

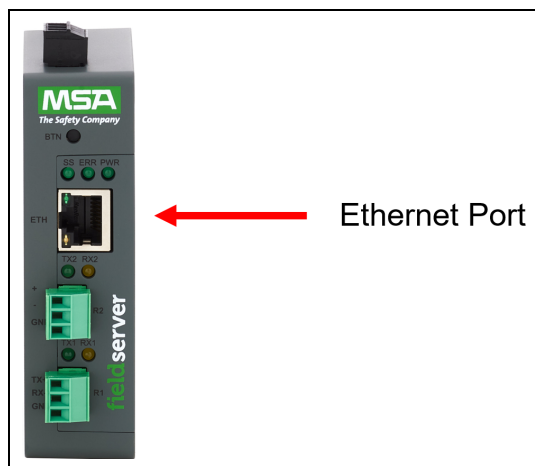
6.6 How to Start the Installation Over: Clearing Profiles

- Follow the steps outlined in [Section 5 Setup Web Server Security](#) to access the ProtoNode Web Configurator.
- At the bottom-left of the page, click the "Clear Profiles and Restart" button.
- Once restart is complete, all past profiles discovered and/or added via Web Configurator are deleted. The unit can now be reinstalled.

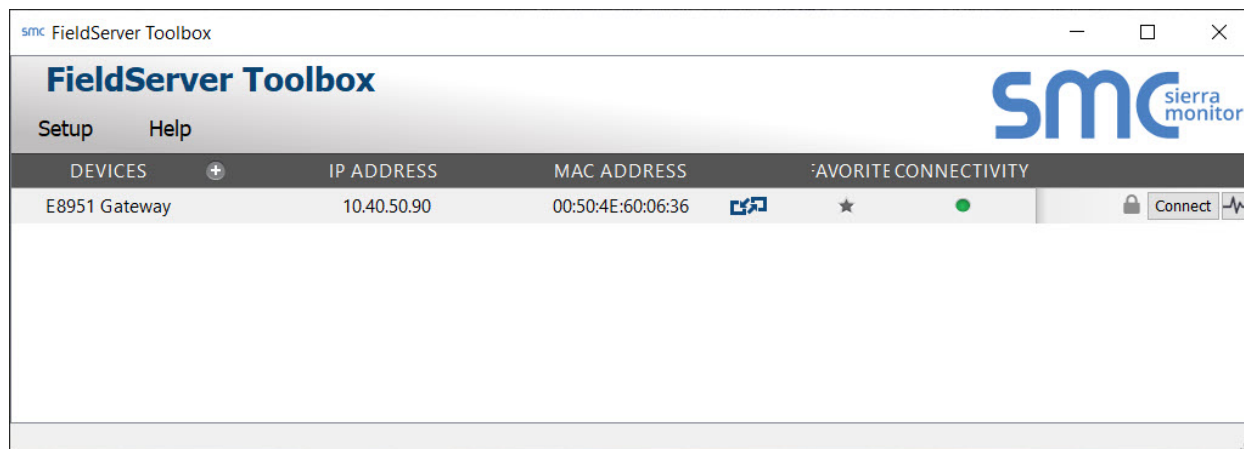
7 Troubleshooting

7.1 Lost or Incorrect IP Address

- Ensure that FieldServer Toolbox is loaded onto the local PC. Otherwise, download the FieldServer-Toolbox.zip via the MSA Safety website.
- Extract the executable file and complete the installation.

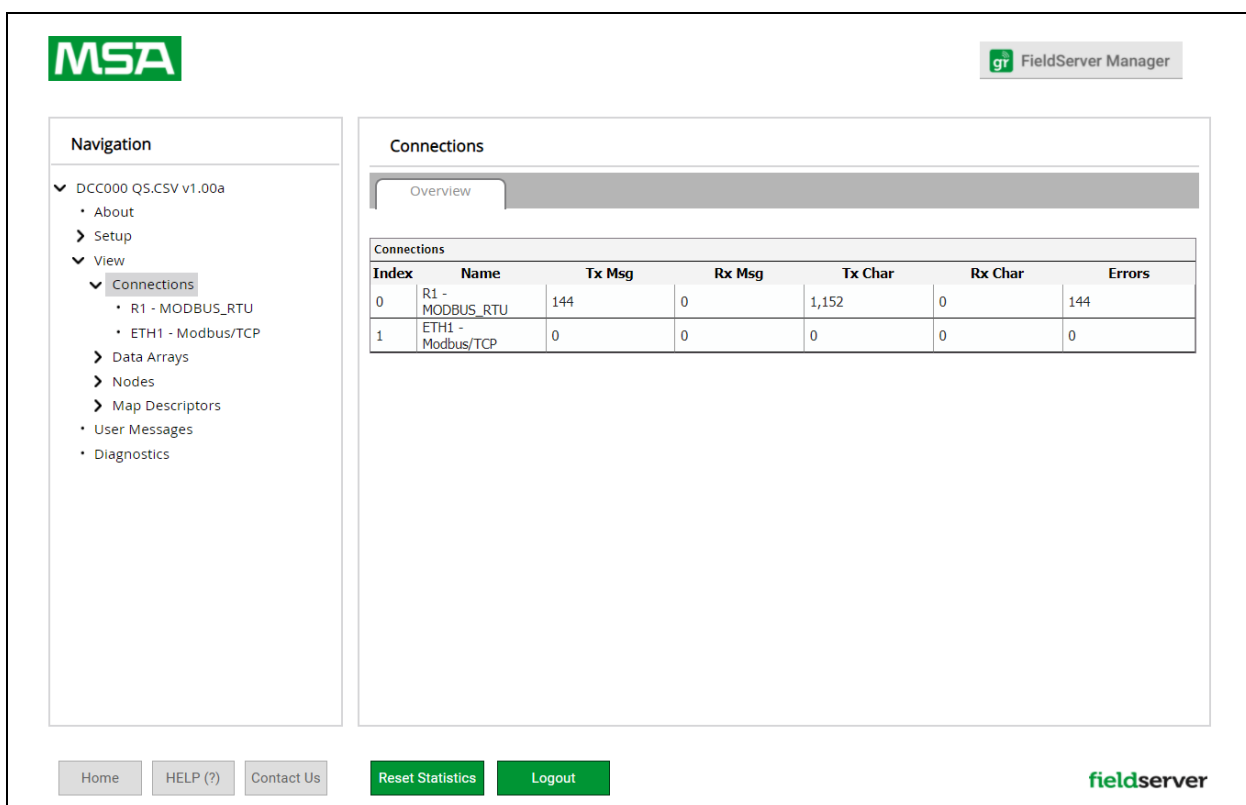


- Connect a standard Cat-5 Ethernet cable between the user's PC and ProtoNode.
- Double click on the FS Toolbox Utility and click Discover Now on the splash page.
- Check for the IP Address of the desired gateway.



7.2 Viewing Diagnostic Information

- Type the IP Address of the FieldServer into the web browser or use the FieldServer Toolbox to connect to the FieldServer.
- Click on Diagnostics and Debugging Button, then click on view, and then on connections.
- If there are any errors showing on the Connection page, refer to **Section 7.3 Checking Wiring and Settings** for the relevant wiring and settings.



The screenshot shows the MSA FieldServer Manager web interface. The top left features the MSA logo. The top right has a 'FieldServer Manager' header. A navigation menu on the left lists options like 'DCC000 QS.CSV v1.00a', 'About', 'Setup', 'View', 'Connections', 'Data Arrays', 'Nodes', 'Map Descriptors', 'User Messages', and 'Diagnostics'. The 'Connections' section is active, displaying a table with connection details.

Index	Name	Tx Msg	Rx Msg	Tx Char	Rx Char	Errors
0	R1 - MODBUS_RTU	144	0	1,152	0	144
1	ETH1 - Modbus/TCP	0	0	0	0	0

At the bottom of the interface, there are buttons for 'Home', 'HELP (?)', 'Contact Us', 'Reset Statistics', and 'Logout'. The 'fieldserver' logo is in the bottom right corner.

7.3 Checking Wiring and Settings

No COMS on the Serial side. If the Tx/Rx LEDs are not flashing rapidly then there is a COM issue. To fix this problem, check the following:

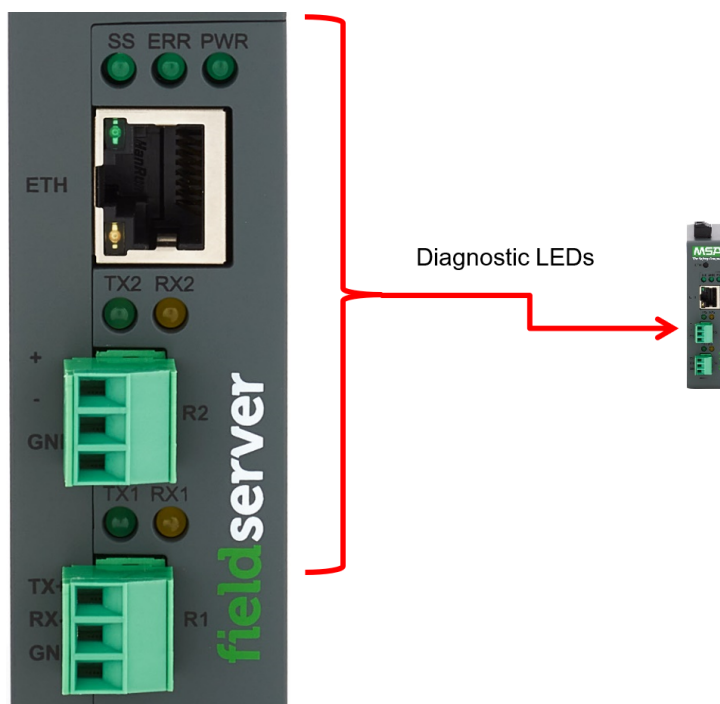
- Visual observations of LEDs on the ProtoNode. (**Section 7.4 LED Functions**)
- Check baud rate, parity, data bits, stop bits.
- Check device address.
- Verify wiring.
- Verify the device was listed in the Web Configurator (**Section 6.2 Setting Active Profiles**).

Field COM problems:

- Visual observations of LEDs on the ProtoNode. (**Section 7.4 LED Functions**)
- Verify wiring.
- Verify IP Address setting.

NOTE: If the problem still exists, a Diagnostic Capture needs to be taken and sent to support. (**Section 7.7 Taking a FieldServer Diagnostic Capture**)

7.4 LED Functions



Tag	Description
SS	The SS LED will flash once a second to indicate that the bridge is in operation.
ERR	The SYS ERR LED will go on solid indicating there is a system error. If this occurs, immediately report the related “system error” shown in the error screen of the FS-GUI interface to support for evaluation.
PWR	This is the power light and should always be steady green when the unit is powered.
RX	The RX LED will flash when a message is received on the serial port on the 3-pin connector. If the serial port is not used, this LED is non-operational. RX1 applies to the R1 connection while RX2 applies to the R2 connection.
TX	The TX LED will flash when a message is sent on the serial port on the 3-pin connector. If the serial port is not used, this LED is non-operational. TX1 applies to the R1 connection while TX2 applies to the R2 connection.

7.5 Factory Reset Instructions

For instructions on how to reset a FieldServer back to its factory released state, see [ENOTE FieldServer Next Gen Recovery](#).

7.6 Internet Browser Software Support

The following web browsers are supported:

- Chrome Rev. 57 and higher
- Firefox Rev. 35 and higher
- Microsoft Edge Rev. 41 and higher
- Safari Rev. 3 and higher

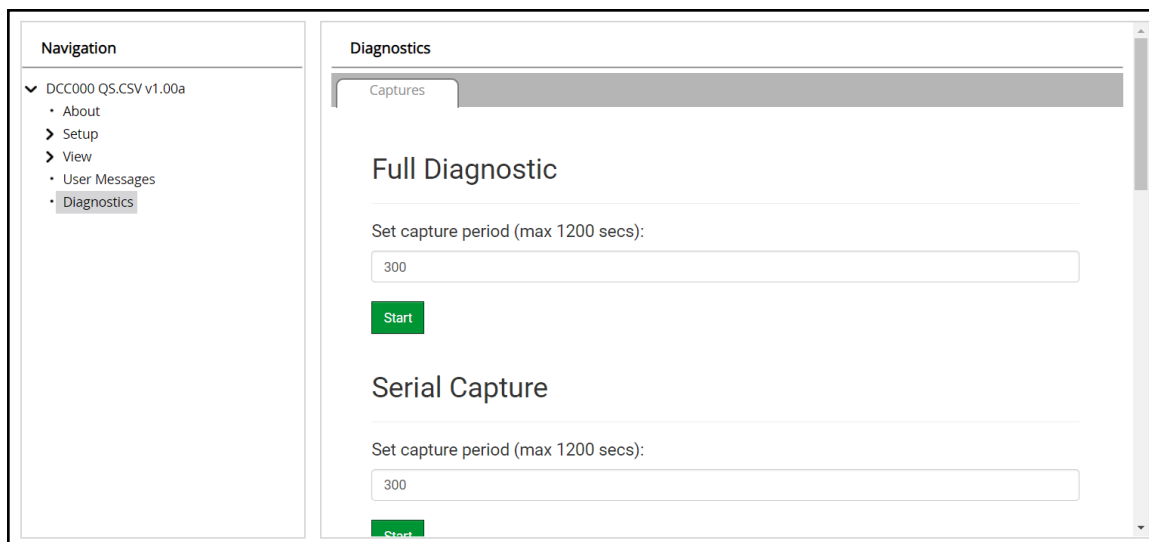
NOTE: Internet Explorer is no longer supported as recommended by Microsoft.

NOTE: Computer and network firewalls must be opened for Port 80 to allow FieldServer GUI to function.

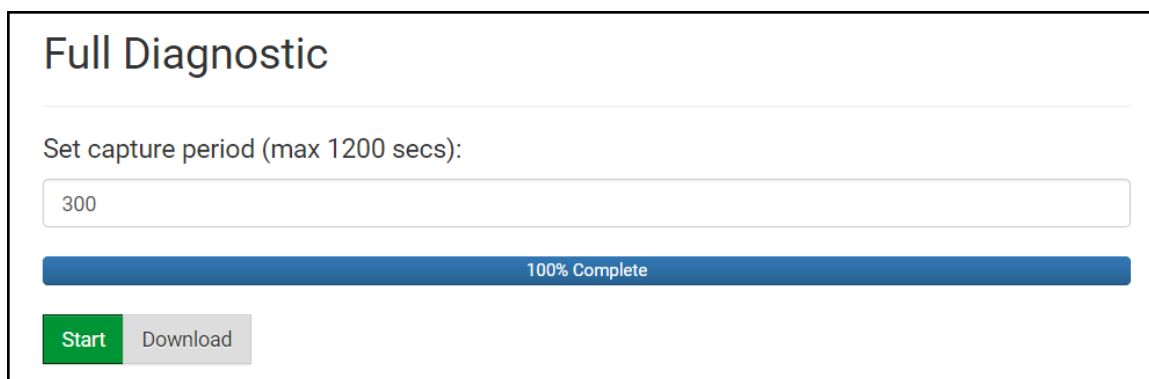
7.7 Taking a FieldServer Diagnostic Capture

When there is a problem on-site that cannot easily be resolved, perform a Diagnostic Capture before contacting support. Once the Diagnostic Capture is complete, email it to technical support. The Diagnostic Capture will accelerate diagnosis of the problem.

- Access the FieldServer Diagnostics page via one of the following methods:
 - Open the FieldServer FS-GUI page and click on Diagnostics in the Navigation panel
 - Open the FieldServer Toolbox software and click the diagnose icon  of the desired device



- Go to Full Diagnostic and select the capture period.
- Click the Start button under the Full Diagnostic heading to start the capture.
 - When the capture period is finished, a Download button will appear next to the Start button



- Click Download for the capture to be downloaded to the local PC.
- Email the diagnostic zip file to technical support (smc-support.emea@msasafety.com).

NOTE: Diagnostic captures of BACnet MS/TP communication are output in a “.PCAP” file extension which is compatible with Wireshark.

8 Additional Information

8.1 Update Firmware

To load a new version of the firmware, follow these instructions:

1. Extract and save the new file onto the local PC.
2. Open a web browser and type the IP Address of the FieldServer in the address bar.
 - Default IP Address is **192.168.1.24**
 - Use the FS Toolbox utility if the IP Address is unknown (**Section 7.1 Lost or Incorrect IP Address**)
3. Click on the “Diagnostics & Debugging” button.
4. In the Navigation Tree on the left hand side, do the following:
 - a. Click on “Setup”
 - b. Click on “File Transfer”
 - c. Click on the “General” tab
5. In the General tab, click on “Choose Files” and select the web.img file extracted in step 1.
6. Click on the orange “Submit” button.
7. When the download is complete, click on the “System Restart” button.

NOTE: Contact Lochinvar to receive any firmware updates.

8.2 BACnet: Setting Network_Number for More Than One ProtoNode on the Subnet

For both BACnet MS/TP and BACnet/IP, if more than one ProtoNode is connected to the same subnet, they must be assigned unique Network_Number values.

On the main Web Configuration screen, update the BACnet Network Number field and click submit. The default value is 50.

network_nr	BACnet Network Number This sets the BACnet network number of the Gateway. (1 - 65535)	50	Submit
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8.3 Mounting

The gateway can be mounted using the DIN rail mounting bracket on the back of the unit.



8.4 Certification

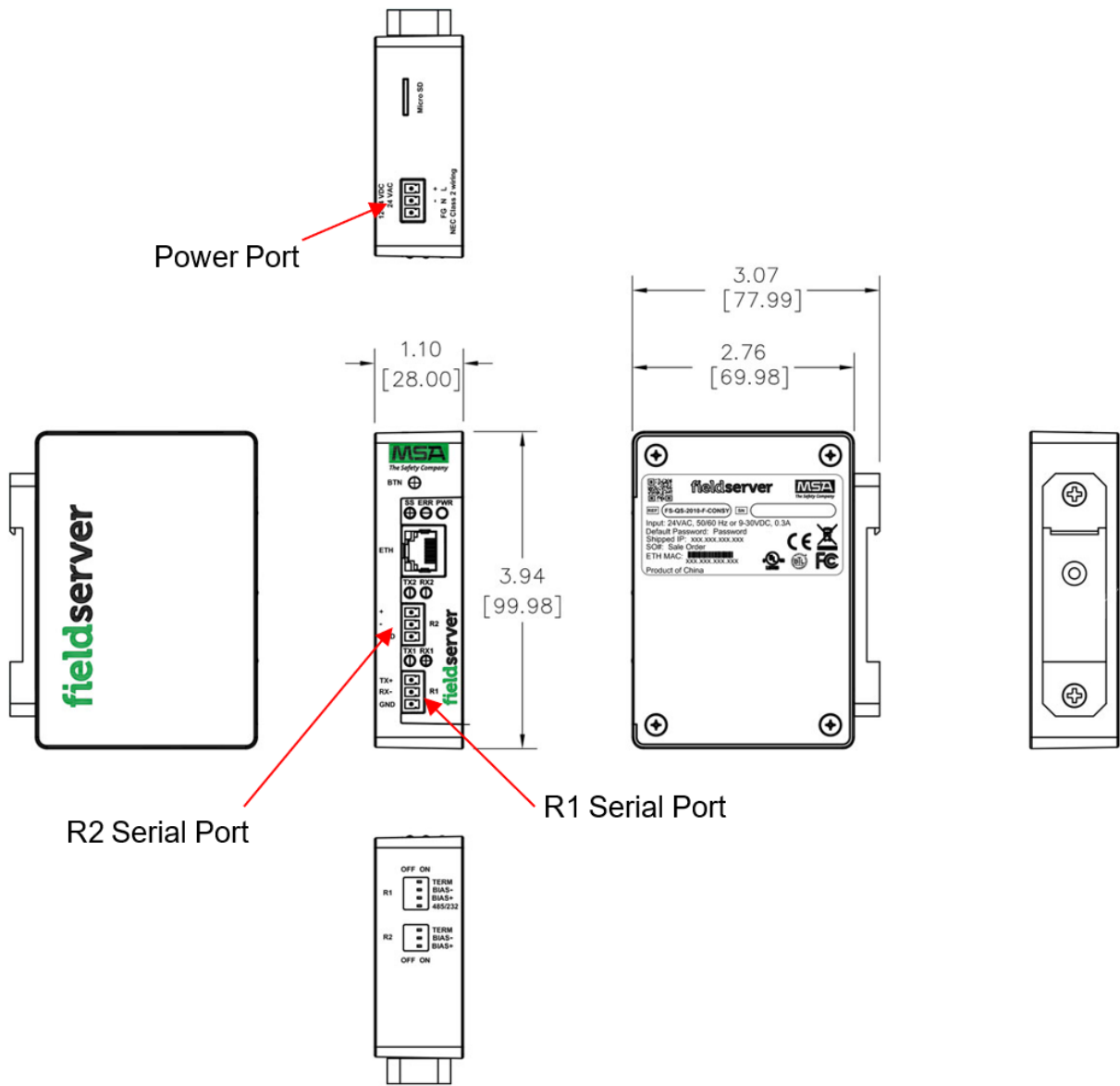


BTL Mark – BACnet Testing Laboratory

The BTL Mark on the FieldServer is a symbol that indicates that a product has passed a series of rigorous tests conducted by an independent laboratory which verifies that the product correctly implements the BACnet features claimed in the listing. The mark is a symbol of a high-quality BACnet product.

Go to www.BACnetInternational.net for more information about the BACnet Testing Laboratory. Click [here](#) for the BACnet PIC Statement. *BACnet is a registered trademark of ASHRAE.*

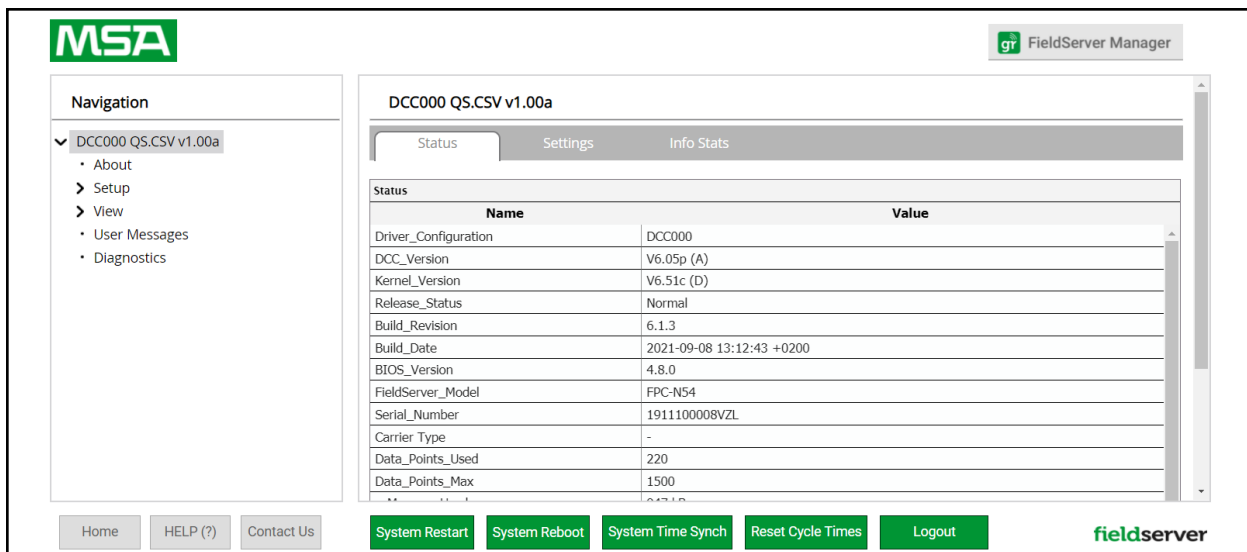
8.5 Physical Dimensions



8.6 Change Web Server Security Settings After Initial Setup

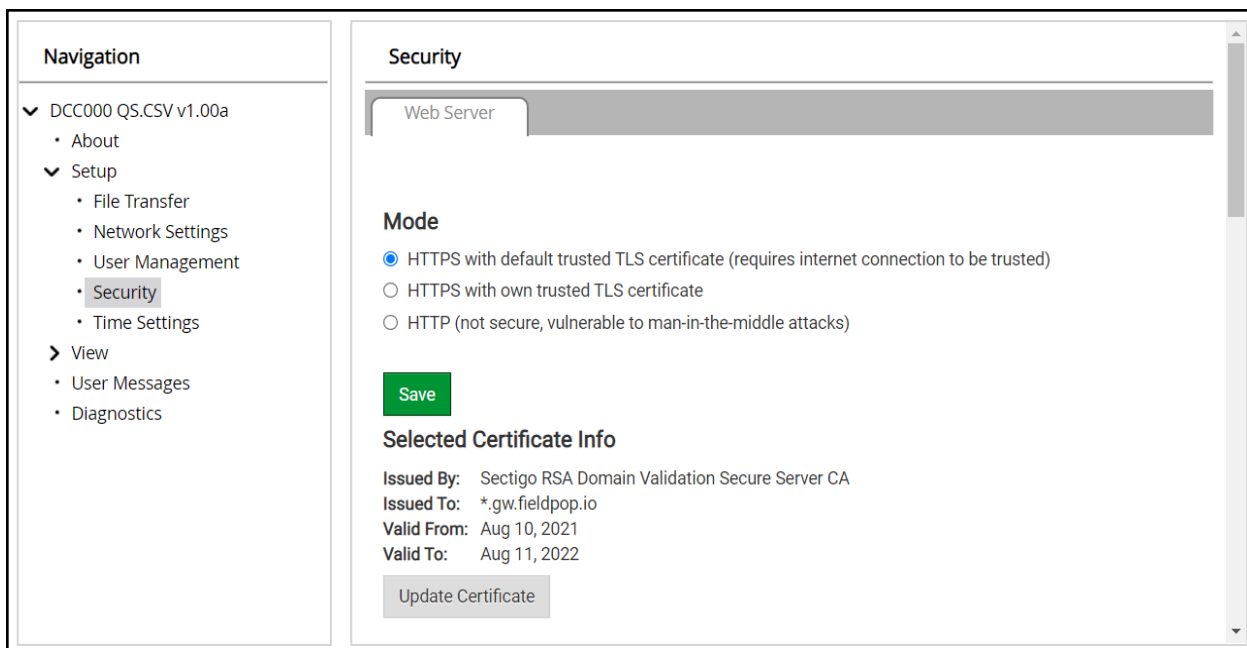
NOTE: Any changes will require a FieldServer reboot to take effect.

- Navigate to the FS-GUI page.
- Click Setup in the Navigation panel.



8.6.1 Change Security Mode

- Click Security in the Navigation panel.



- Click the Mode desired.
 - If HTTPS with own trusted TLS certificate is selected, follow instructions in **Section 5.3.1 HTTPS with Own Trusted TLS Certificate**
- Click the Save button.

8.6.2 Edit the Certificate Loaded onto the FieldServer

NOTE: A loaded certificate will only be available if the security mode was previously setup as HTTPS with own trusted TLS certificate.

- Click Security in the Navigation panel.

The screenshot shows the 'Security' configuration page. On the left is a 'Navigation' panel with a tree structure: 'DCC000 QS.CSV v1.00a' (expanded) contains 'About', 'Setup' (expanded), 'Security' (selected), and 'Time Settings'; 'View' contains 'User Messages' and 'Diagnostics'. The main area is titled 'Security' and has a 'Web Server' tab. Under 'Mode', there are three radio buttons: 'HTTPS with default trusted TLS certificate (requires internet connection to be trusted)' (selected), 'HTTPS with own trusted TLS certificate', and 'HTTP (not secure, vulnerable to man-in-the-middle attacks)'. Below the modes is a green 'Save' button. Under 'Selected Certificate Info', the following details are listed: 'Issued By: Sectigo RSA Domain Validation Secure Server CA', 'Issued To: *.gw.fieldpop.io', 'Valid From: Aug 10, 2021', and 'Valid To: Aug 11, 2022'. At the bottom of this section is a grey 'Update Certificate' button.

- Click the Edit Certificate button to open the certificate and key fields.
- Edit the loaded certificate or key text as needed and click Save.

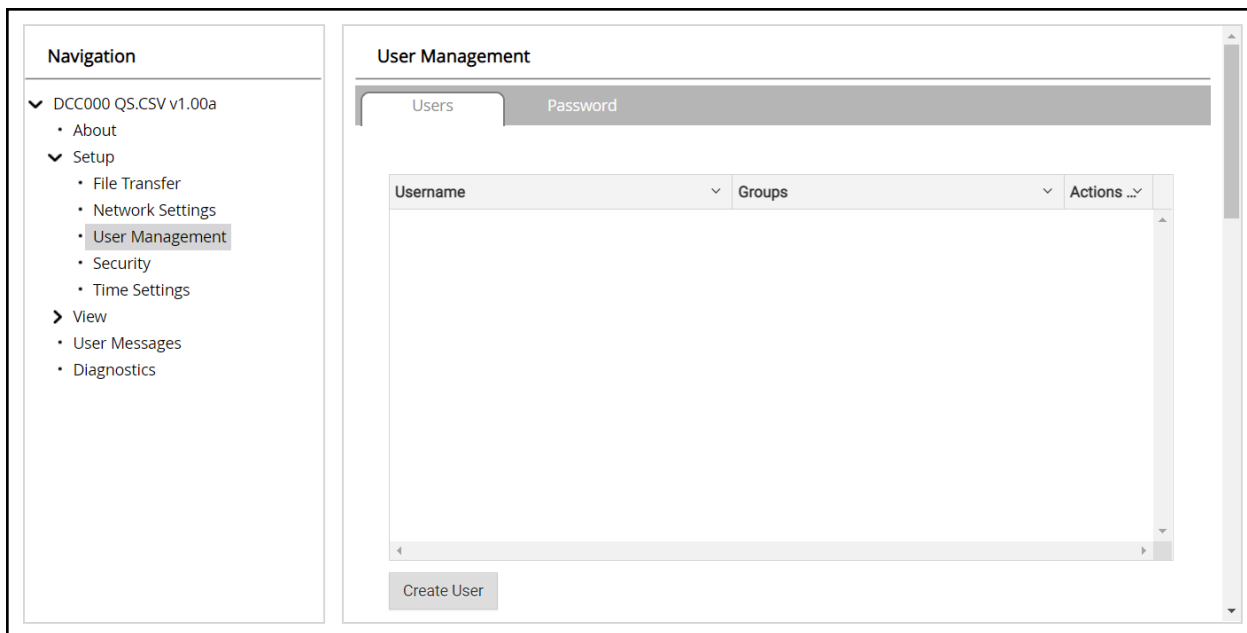
8.7 Change User Management Settings

- From the FS-GUI page, click Setup in the Navigation panel.
- Click User Management in the navigation panel.

NOTE: If the passwords are lost, the unit can be reset to factory settings to reinstate the default unique password on the label. For recovery instructions, see the [FieldServer Next Gen Recovery document](#). If the default unique password is lost, then the unit must be mailed back to the factory.

NOTE: Any changes will require a FieldServer reboot to take effect.

- Check that the Users tab is selected.



User Types:

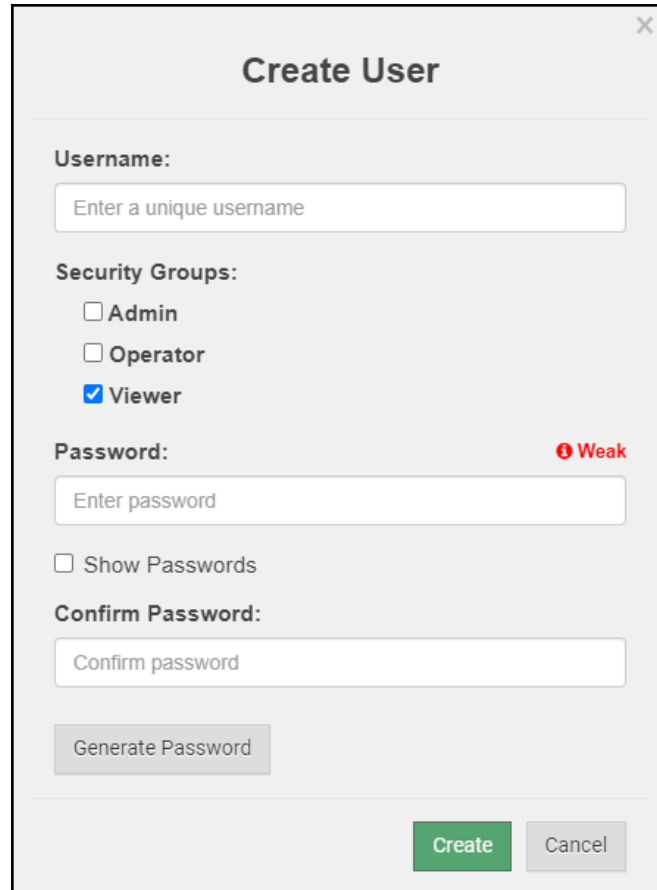
Admin – Can modify and view any settings on the FieldServer.

Operator – Can modify and view any data in the FieldServer array(s).

Viewer – Can only view settings/readings on the FieldServer.

8.7.1 Create Users

- Click the Create User button.



The image shows a 'Create User' dialog box with a close button (X) in the top right corner. The dialog contains the following fields and controls:

- Username:** A text input field with the placeholder text 'Enter a unique username'.
- Security Groups:** A section with three checkboxes: 'Admin' (unchecked), 'Operator' (unchecked), and 'Viewer' (checked).
- Password:** A text input field with the placeholder text 'Enter password'. To the right of the field is a red indicator 'Weak'.
- Show Passwords:** A checkbox that is currently unchecked.
- Confirm Password:** A text input field with the placeholder text 'Confirm password'.
- Generate Password:** A button located below the Confirm Password field.
- Create and Cancel:** Two buttons at the bottom right, 'Create' (green) and 'Cancel' (grey).

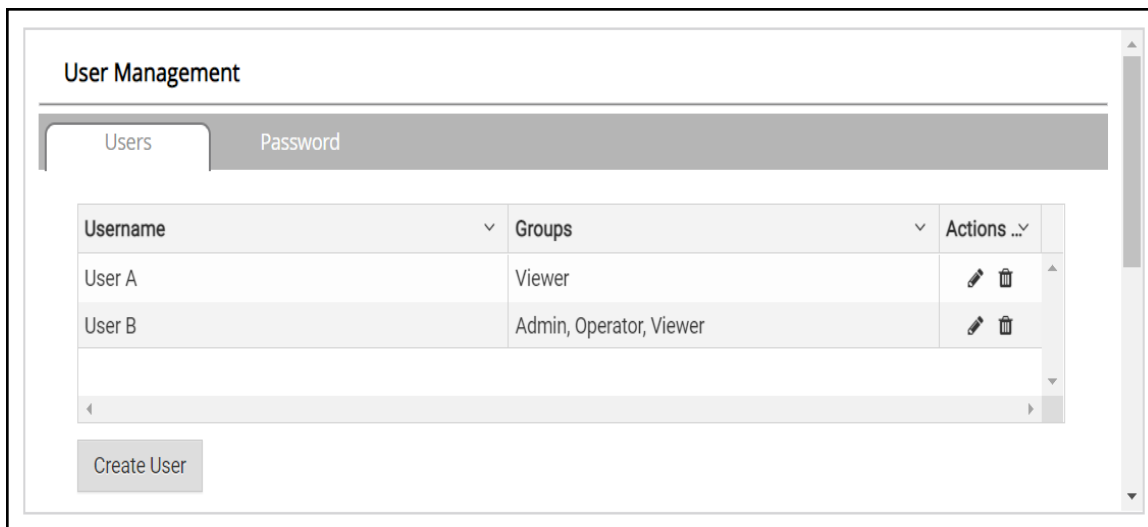
- Enter the new User fields: Name, Security Group and Password.
 - User details are hashed and salted**

NOTE: The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

- Click the Create button.
- Once the Success message appears, click OK.

8.7.2 Edit Users

- Click the pencil icon next to the desired user to open the User Edit window.



- Once the User Edit window opens, change the User Security Group and Password as needed.

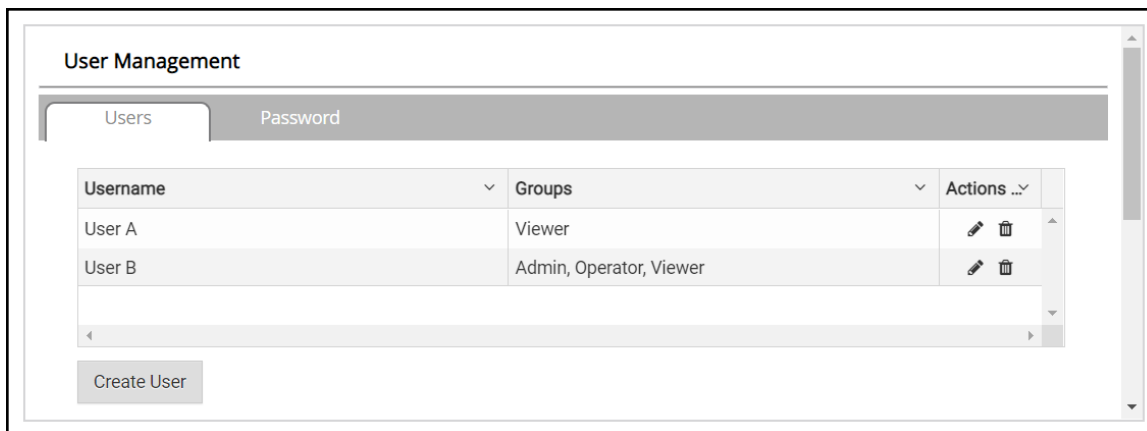
The 'Edit User' form contains the following fields and controls:

- Username:** A text input field containing 'User A'.
- Security Groups:** A section with three checkboxes:
 - ☐ Admin
 - ☐ Operator
 - ☒ Viewer
- Password:** A text input field containing 'Optional'.
- ☐ Show passwords
- Confirm Password:** A text input field containing 'Optional'.
- Generate Password:** A button.
- Confirm:** A green button.
- Cancel:** A grey button.

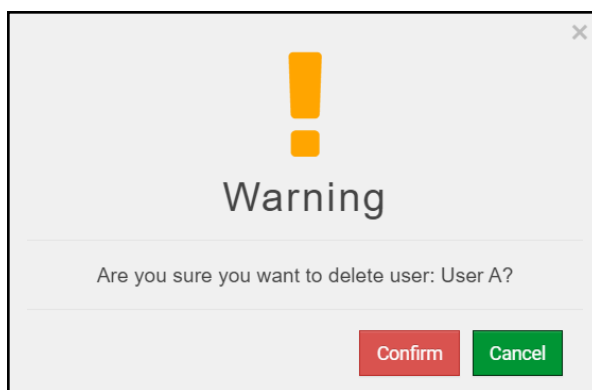
- Click Confirm.
- Once the Success message appears, click OK.

8.7.3 Delete Users

- Click the trash can icon next to the desired user to delete the entry.

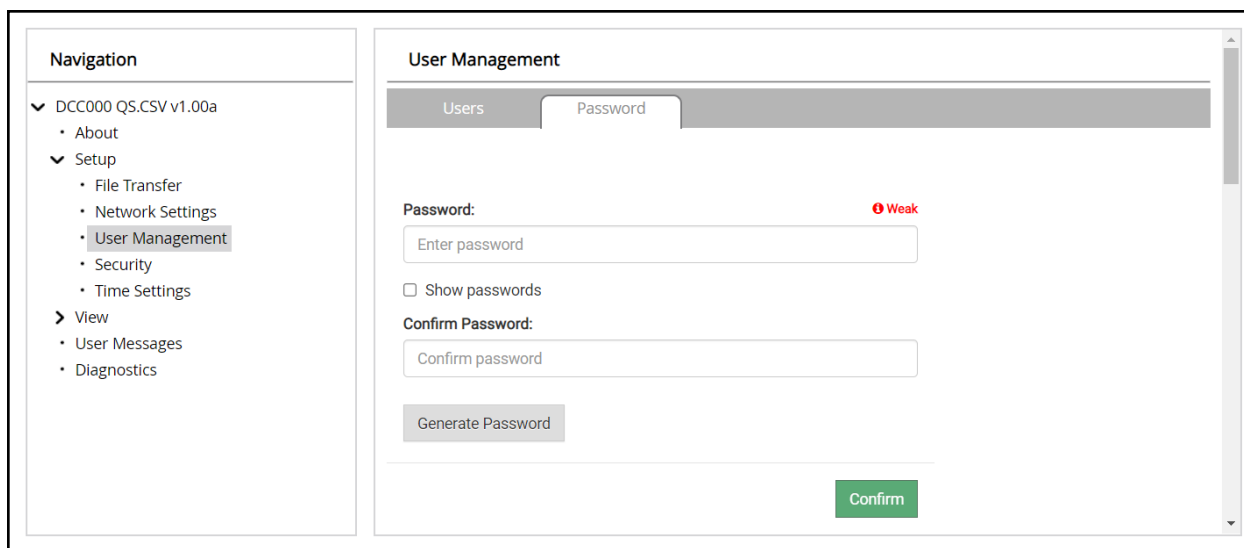


- When the warning message appears, click Confirm.



8.7.4 Change FieldServer Password

- Click the Password tab.



- Change the general login password for the FieldServer as needed.

NOTE: The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

8.8 Routing Settings

The Routing settings make it possible to set up the IP routing rules for the FieldServer's internet and network connections.

NOTE: The default connection is ETH1.

- Select the default connection in the first row.
- Click the Add Rule button to add a new row and set a new Destination Network, Netmask and Gateway IP Address as needed.
- Set the Priority for each connection (1-255 with 1 as the highest priority and 255 as the lowest).
- Click the Save button to activate the new settings.

ETH 1

Routing 

Set up the IP routing rules of your FieldServer for internet access and access to other networks.

If you want to reach another device that is not connected to the local network, you can add a rule to determine on which gateway the device must be routed to.

Interface	Destination Network	Netmask	Gateway IP Address	Priority 
ETH 	Default	-	10.40.50.1	255
ETH 	10.40.50.10	255.255.255.255	10.40.50.1	254 

+ Add Rule

Cancel

Save

There are unsaved settings

9 Vendor Information – Lochinvar

See the document “Lochinvar Vendor Mapping” for the complete point list for all the devices referenced in this manual. Only the protocols listed as supported for this FieldServer are supported (see **Section 1 Introduction**). Ignore all points referring to unsupported protocols when using this FieldServer.

10 Specifications



	FPC-N54
Electrical Connections	One 3-pin Phoenix connector with: RS-485/RS-232 (Tx+ / Rx- / gnd) One 3-pin Phoenix connector with: RS-485 (+ / - / gnd) One 3-pin Phoenix connector with: Power port (+ / - / Frame-gnd) One Ethernet 10/100 BaseT port
Power Requirements	<i>Input Voltage:</i> 12-24VDC or 24VAC <i>Max Power:</i> 3 Watts <i>Current draw:</i> 24VAC 0.125A 12-24VDC 0.25A @12VDC
Approvals	FCC Part 15 B, CAN/CSA C22.2 No. 60950-1, EN IEC 62368-1, DNP 3.0 and Modbus conformance tested, BTL marked, WEEE compliant, RoHS compliant, REACH compliant, UKCA and CE compliant, ODVA conformant, CAN ICES-003(B) / NMB-003(B)
Physical Dimensions	4 x 1.1 x 2.7 in (10.16 x 2.8 x 6.8 cm)
Weight	0.4 lbs (0.2 Kg)
Operating Temperature	-20°C to 70°C (-4°F to 158°F)
Humidity	10-95% RH non-condensing

NOTE: Specifications subject to change without notice.

10.1 Warnings

FCC Class B

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

10.2 Compliance with EN IEC 62368-1

For EN IEC compliance, the following instructions must be met when operating the ProtoNode.

- Units shall be powered by listed LPS or Class 2 power supply suited to the expected operating temperature range.
- The interconnecting power connector and power cable shall:
 - Comply with local electrical code
 - Be suited to the expected operating temperature range
 - Meet the current and voltage rating for the FieldServer
- Furthermore, the interconnecting power cable shall:
 - Be of length not exceeding 3.05m (118.3")
 - Be constructed of materials rated VW-1, FT-1 or better
- If the unit is to be installed in an operating environment with a temperature above 65 °C, it should be installed in a Restricted Access Area requiring a key or a special tool to gain access.
- This device must not be connected to a LAN segment with outdoor wiring.

11 Limited 2 Year Warranty

MSA Safety warrants its products to be free from defects in workmanship or material under normal use and service for two years after date of shipment. MSA Safety will repair or replace any equipment found to be defective during the warranty period. Final determination of the nature and responsibility for defective or damaged equipment will be made by MSA Safety personnel.

All warranties hereunder are contingent upon proper use in the application for which the product was intended and do not cover products which have been modified or repaired without MSA Safety's approval or which have been subjected to accident, improper maintenance, installation or application; or on which original identification marks have been removed or altered. This Limited Warranty also will not apply to interconnecting cables or wires, consumables or to any damage resulting from battery leakage.

In all cases MSA Safety's responsibility and liability under this warranty shall be limited to the cost of the equipment. The purchaser must obtain shipping instructions for the prepaid return of any item under this warranty provision and compliance with such instruction shall be a condition of this warranty.

Except for the express warranty stated above, MSA Safety disclaims all warranties with regard to the products sold hereunder including all implied warranties of merchantability and fitness and the express warranties stated herein are in lieu of all obligations or liabilities on the part of MSA Safety for damages including, but not limited to, consequential damages arising out of or in connection with the use or performance of the product.